



Segment: ECCE

Job Role: Museum Employee

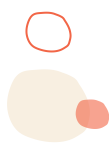
Interviewer to fill in

Interview checklist	
Role Description	Responsible for supporting all museum operations and activities to ensure visitors gain the best possible experience of their visit to the museum. These activities include taking care of the collections, providing guided tours to children & adults, and maintaining site security as part of the museum team
Typical roles and responsibilities	<ul style="list-style-type: none"> • Provide assistance and information to visitors, conduct guided tours, demonstrate exhibits as directed and assist with use of equipment such as audio visual • Ensure the highest standards of customer care are always in place to provide an excellent experience for all visitors • Take queries and enquiries from visitors and over the telephone • Assist in ensuring the security of the museum, its collections, fixtures and fittings, public/visitors, and staff by patrolling the site, invigilating the galleries, and supervising visitors as appropriate • Assist in the operation of the reception, shop, and cafe, including all areas of retail sales, stock management, cash handling, financial controls, food preparation and food hygiene • Help plan and deliver events and activity sessions; facilitate group and school visits; assist with meetings and functions, including preparing and serving refreshments
Key Competency	Science and practice supporting holistic early childhood development
Proficiency Descriptor	<ul style="list-style-type: none"> • Understand impact of early years and importance of addressing child's holistic development • Apply evidence-based strategies for promoting child and family development (incl. appropriate use of technology) • Demonstrate understanding of individual differences and fluctuations in children's development and learning that must be responded to reflectively and appropriately • Use appropriate tools and techniques to assess child development; organizing results so information can be used for further assessment and planning purposes in providing timely care and interventions • Interact with kindness, warmth, and care, expressing respect, appreciation and understanding of individual needs, creating a healthy, welcoming, and age-appropriate environments for them • Understand and demonstrate respect for processes, protocols, and procedures for protecting privacy and confidentiality of the children, respective families, and colleagues
Evidence for ability & knowledge	<i>Please indicate evidence provided by candidate on proficiency from previous work experience, education & research...</i>



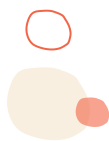


Rating Scale	1 Adverse Evidence	2 No Evidence	3 Some Evidence	4 Sufficient Evidence	5 Strong Evidence
Interviewer's Rating		C Major gaps which may derail overall performance	B Minor gaps with potential to improve	A Proficient	A+ Strongly Proficient
Key Competency	Child wellness: health, nutrition, and safety				
Proficiency Descriptor	<ul style="list-style-type: none"> • Familiar with science regarding healthy early childhood development and use of strategies with children and their parents to support physical growth, emotional well-being, and adequate nutrition • Understand the influence of adverse childhood experiences on life-long health and social consequences • Familiar with child protection laws, policies and protocols for reporting child neglect, abuse, exploitation or exposure to violence; taking adequate actions when children are under similar kinds of threat • Aware of safety issues that affect children and factors and practices that reduce or increase risk to child safety and able to provide first aid / CPR procedures • Promote home and community safety in partnership with parents across all spaces to prevent unintentional injuries, disease, or death of the child 				
Evidence for ability & knowledge	<i>Please indicate evidence provided by candidate on proficiency from previous work experience, education & research...</i>				
Rating Scale	1 Adverse Evidence	2 No Evidence	3 Some Evidence	4 Sufficient Evidence	5 Strong Evidence
Interviewer's Rating		C Major gaps which may derail overall performance	B Minor gaps with potential to improve	A Proficient	A+ Strongly proficient
Key Competency	Family and community				
Proficiency Descriptor	<ul style="list-style-type: none"> • Understand the critical importance of the family environment (physical, social...) for child's wellbeing overall development, functioning, and learning • Aware of the importance of high-quality interactions between parents and the child, and between practitioners and parents; able to interact with parents in a timely, transparent, respectful, and accountable manner • Establish relationships with parents based on mutual understanding, trust, and cooperation; using effective strategies to engage family members with diverse backgrounds using a variety of ways to communicate (e-mail, phone...) 				





	<ul style="list-style-type: none"> • Listen to and involve parents in all decisions regarding the child's safety, healthy development, and learning; creates opportunities for parents to strengthen their parental skills • Aware of community resources to support child and family development and functioning and accordingly able to partner effectively with key stakeholders 				
Evidence for ability & knowledge	<i>Please indicate evidence provided by candidate on proficiency from previous work experience, education & research...</i>				
Rating Scale	1 Adverse Evidence	2 No Evidence	3 Some Evidence	4 Sufficient Evidence	5 Strong Evidence
Interviewer's Rating		C Major gaps which may derail overall performance	B Minor gaps with potential to improve	A Proficient	A+ Strongly proficient
Key Competency	Diversity and inclusion				
Proficiency Descriptor	<ul style="list-style-type: none"> • Treat all children and their families with fairness, empathy, understanding, dignity, and respect; understanding how discrimination based on diversity can impact lives and prospects of children • Adapt practices, communication and services to reflect each child's and family's characteristics, strengths, beliefs and special needs • Use different strategies to make each child and family feel welcomed and respected regardless of their background, language, socio-economic status, ability or gender • Address own biases toward children, families and communities to avoid stereotypical or judgmental reactions and to advance child's development 				
Evidence for ability & knowledge	<i>Please indicate evidence provided by candidate on proficiency from previous work experience, education & research...</i>				
Rating Scale	1 Adverse Evidence	2 No Evidence	3 Some Evidence	4 Sufficient Evidence	5 Strong Evidence
Interviewer's Rating		C Major gaps which may derail overall performance	B Minor gaps with potential to improve	A Proficient	A+ Strongly proficient
Key Competency	Professionalism and professional growth				
Proficiency Descriptor	<ul style="list-style-type: none"> • Identify proudly as an ECD professional and promote professional and personal integrity in all interactions, while aware of relevant professional code of conduct for their profession, if applicable 				





	<ul style="list-style-type: none"> • Use professional competencies and standards for ECD practitioners as guidance for own professional development and as a continuous learning process • Familiar with effective and evidence-based strategies and tools for improving the quality of their practice and aware of Abu Dhabi's ECD practitioner competencies and standards • Apply information from professional meetings, seminars, workshops, as well as print and digital resources to stay abreast of and deepen professional knowledge 				
Evidence for ability & knowledge	<i>Please indicate evidence provided by candidate on proficiency from previous work experience, education & research...</i>				
Rating Scale	1 Adverse Evidence	2 No Evidence	3 Some Evidence	4 Sufficient Evidence	5 Strong Evidence
Interviewer's Rating		C Major gaps which may derail overall performance	B Minor gaps with potential to improve	A Proficient	A+ Strongly proficient
Key Competency	Coordination across practitioner roles and professional settings				
Proficiency Descriptor	<ul style="list-style-type: none"> • Cooperate and coordinate with others to facilitate children's and families' access and transition to services to support overall child and family development and well-being • Familiar with variety of practitioner roles across ECD services; cooperating and coordinating with them for joint planning, service delivery and evaluation of outcomes to support child and family development and well-being • Demonstrate collegiality and is respectful of each other's functions, responsibilities, strengths, skills, and expertise when working with other practitioners 				
Evidence for ability & knowledge	<i>Please indicate evidence provided by candidate on proficiency from previous work experience, education & research...</i>				
Rating Scale	1 Adverse Evidence	2 No Evidence	3 Some Evidence	4 Sufficient Evidence	5 Strong Evidence
Interviewer's Rating		C Major gaps which may derail overall performance	B Minor gaps with potential to improve	A Proficient	A+ Strongly proficient
Key Competency	UAE culture and heritage				
Proficiency Descriptor	<ul style="list-style-type: none"> • Aware of the UAE's heritage, culture, and Islamic values; demonstrating appreciation and respect in interactions 				





	<ul style="list-style-type: none"> Aware of the diverse cultures, religions, traditions, ethnicities, and races that live in the UAE, showing sensitivity while communicating and engaging with the UAE community and promoting core values 				
Evidence for ability & knowledge	<i>Please indicate evidence provided by candidate on proficiency from previous work experience, education & research...</i>				
Rating Scale	1 Adverse Evidence	2 No Evidence	3 Some Evidence	4 Sufficient Evidence	5 Strong Evidence
Interviewer's Rating		C Major gaps which may derail overall performance	B Minor gaps with potential to improve	A Proficient	A+ Strongly proficient

